

OTW SAFETY CASE STUDY: MOGADISHU IAP

OTW Safety successfully undertook a significant operation within an impressively short period of just 3 weeks. This complex endeavor required remarkable strategic planning and coordination, involving collaboration with 7 distinct organizations that were spread across 9 different time zones and conducting business in 4 languages.



3-WEEK TURNAROUND



7 ORGANIZATIONS



9 TIME ZONES & 4 LANGUAGES

The catalyst for this operation was a challenging request from a customer based in Qatar. They required a specific set of airport safety products to be delivered urgently to Mogadishu Airport in Somalia. This was already a complex task, but it was made even more challenging due to some last-minute changes to the product requirements. These changes necessitated a complete rebuild of the entire shipment, which was crucial to meet the strict requirements of air freight logistics and time constraints.

At OTW Safety, we take pride in our commitment to customer satisfaction, and this instance was no exception. To fulfill these unique requirements, we quickly sourced third-party non-inventory items. These additional items were then carefully incorporated into a comprehensive load plan. We also undertook an in-depth review and streamlining of critical shipping documentation. This ensured that the shipment was not only complete but also in full compliance with all logistical regulations and international trade laws.

Throughout this operation, we maintained a high level of communication with all stakeholders involved. This included several US government agencies, with whom we worked closely and effectively. Our joint aim was to expedite the repackaging of all equipment and pallets, a necessary step to meet air freight transport regulations.

It was this unwavering commitment to communication and cooperation that enabled us to deliver the products to the customer within the desired timeframe. Despite the numerous logistical challenges and the pressures of time, we successfully met our client's needs, reinforcing our reputation for unmatched customer service.

This undertaking serves as a testament to OTW Safety's commitment to going above and beyond to ensure customer satisfaction. Even in the face of challenging circumstances that involve navigating international logistics and complex regulatory landscapes, we are dedicated to delivering quality products in a timely and efficient manner.



+1 801-363-7740

OTW SAFETY